

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 31st day of December' 2024

C.G.No.152/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. V. Penchal Reddy, Chinnagopavaram,
Kaluvoya (M), Nellore District.

Complainant

AND

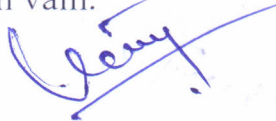
1. Dy. Executive Engineer/O/Gudur Rurals
2. Executive Engineer/O/Nellore Rurals


Respondents

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that one electric pole was erected across the entrance gate of his house and he requested the respondents to shift the same but in vain.



02. The said complaint was registered as C.G.No.152/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that for shifting of the electric pole the complainant has to make an application and has to pay the shifting charges but in the case on hand the complainant did not make any application.
03. Heard respondents through video conferencing. Complainant remained absent. According to the respondents for shifting of the electric pole, the complainant has to make an application through mee-seva and has to pay the estimated shifting charges but in the case on hand the complainant has not made any application. The complainant fail to attend the enquiry and fail to rebut the version of the respondents. The complainant admittedly did not make any application for shifting of the electric pole. When the complainant did not make any application and did not pay the shifting charges, the respondents cannot be directed to shift the electric pole. Accordingly, this complaint^{mt ✓} is dismissed. However, if the complainant apply for shifting of the pole and pay the estimated shifting charges, the respondents are directed to shift the electric pole without any delay by following the SOP norms. There is no order as to costs.
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04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 31st day of December'2024.

[Signature] 31/12/24
CHAIRPERSON

[Signature]
Member (Finance)

[Signature] 31/12
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.